

MUNICIPAL PERFORMANCE MEASUREMENT PROGRAM

Municipality of Brighton Reporting

Section 300 of the Municipal Act, 2001 requires that a municipality shall, at least once each calendar year, provide notice to the public of:

- Improvements in the efficiency and effectiveness of the delivery of services by the municipality and its local boards; and
- Barriers identified by the municipality and its local boards to achieving improvements in the efficiency and effectiveness of the delivery of services by them. 2001, c.25,s.300 (1).

This report is not intended to be all encompassing, but rather an overview of some of the major initiatives by the municipality during 2010 to improve the services it offers to its ratepayers.

Local Government	
OPERATING COSTS FOR LOCAL GOVERNMENT	
2010	2009
10.30%	11.20%
<p>Efficiency Measure Operating costs for governance and corporate management of total municipal operating costs.</p> <p>Objective Efficient municipal government</p>	
TOTAL COSTS FOR GENERAL GOVERNMENT	
2010	2009
8.30%	8.80%
<p>Efficiency Measure Total costs for governance and corporate management of total municipal costs.</p> <p>Objective Efficient municipal government</p>	

Fire Services	
OPERATING COSTS FOR FIRE SERVICES	
2010	2009
\$0.51	\$0.51
Efficiency Measure Operating costs for fire services per \$1,000 of assessment Objective Efficient municipal fire services	
TOTAL COSTS FOR FIRE SERVICES	
2010	2009
\$0.59	\$0.60
Efficiency Measure Total costs for fire services per \$1,000 of assessment Objective Efficient municipal fire services	
CIVILIAN INJURIES	
2010	2009
0.29	0
Efficiency Measure Number of Civilian Injuries per 1,000 persons Objective Effective municipal fire services	
CIVILIAN INJURIES OVER 5 YEARS	
2010	2009
0.10	0
Efficiency Measure Civilian Injuries averaged over 5 years per 1,000 persons Objective Effective municipal fire services	
RESIDENTIAL STRUCTUAL FIRES	
2010	2009
1.39	1.386
Efficiency Measure Number of Residential Structural Fires per 1000 households Objective Effective municipal fire services	

Police Services	
TOTAL COSTS FOR POLICE SERVICES	
2010	2009
\$178.74	\$127.13
<p>Efficiency Measure Total costs for police services per person</p> <p>Objective Efficient municipal police services</p>	
VIOLENT CRIME RATE	
2010	2009
9.948	10.241
<p>Efficiency Measure Violent crime rate per 1,000 persons</p> <p>Objective Safe communities</p>	
PROPERTY CRIME RATE	
2010	2009
18.434	29.357
<p>Efficiency Measure Property crime rate per 1,000 persons</p> <p>Objective Safe Communities</p>	
TOTAL CRIME RATE	
2010	2009
3.511	4.291
<p>Efficiency Measure Total crime rate per 1,000 persons Note that the definition used refers to Criminal Code offences, excluding traffic</p> <p>Objective Safe communities</p>	
YOUTHS CRIME RATE	
2010	2009
11.336	46.963
<p>Youth Crime Rate per 1,000 youths</p> <p>Objective Safe communities</p>	

Transportation	
OPERATING COSTS FOR PAVED ROADS	
2010	2009
\$3,889.81	\$3,627.98
Efficiency Measure Operating costs for paved (hard top) roads per lane kilometre	
Objective Efficient maintenance of paved roads	
TOTAL COSTS FOR PAVED ROADS	
2010	2009
\$6,363.99	\$5,649.46
Efficiency Measure Total costs for paved (hard top) roads per lane kilometre	
Objective Efficient maintenance of paved roads	
OPERATING COSTS FOR UNPAVED ROADS	
2010	2009
\$1,716.20	\$847.21
Efficiency Measure Operating costs for unpaved (loose top) roads per lane kilometre	
Objective Efficient maintenance of unpaved roads	
TOTAL COSTS FOR UNPAVED ROADS	
2010	2009
\$11,176.50	\$10,384.33
Efficiency Measure Total costs for unpaved (loose top) roads per lane kilometre	
Objective Efficient maintenance of unpaved roads	
TOTAL COSTS FOR BRIDGES	
2010	2009
\$95.80	\$107.83
Efficiency Measure Total costs for bridges and culverts per sq. m. of surface area	
Objective Efficient maintenance of bridges and culverts	

OPERATING COSTS FOR WINTER MAINTENANCE OF ROADS	
2010	2009
\$359.93	\$484.05
<p>Efficiency Measure Operating costs for winter maintenance of roadways per lane kilometre maintained in winter</p> <p>Objective Efficient winter control operation</p>	
TOTAL COSTS FOR WINTER MAINTENANCE OF ROADS	
2010	2009
\$359.93	\$484.05
<p>Efficiency Measure Total costs for winter maintenance of roadways per lane kilometre maintained in winter</p> <p>Objective Efficient winter control operation</p>	
CONDITION OF PAVED ROADS	
2010	2009
97.20%	97.00%
<p>Efficiency Measure Percentage of paved lane kilometres where the condition is rated as good to very good</p> <p>Objective Provide a paved lane system that has a pavement condition that meets municipal standards</p>	
CONDITION OF BRIDGES AND CULVERTS	
2010	2009
15.00%	15.00%
<p>Efficiency Measure Percentage of bridges and culverts where the condition is rated as good to very good</p> <p>Objective Provide bridges and culverts with conditions that meet municipal standards</p>	
WINTER EVENT RESPONSES	
2010	2009
100.00%	100.00%
<p>Efficiency Measure Percentage of winter events where the response met or exceeded locally determined road maintenance standards</p> <p>Objective Provide an appropriate response to winter events</p>	

Environment	
OPERATING COSTS FOR WASTEWATER SYSTEM	
2010	2009
\$337.11	\$307.34
<p>Efficiency Measure Operating costs for collection, treatment, and disposal of wastewater per megalitre (Integrated system). A megalitre equals 1,000,000 litres or 1,000 cubic metres</p> <p>Objective Efficient wastewater system</p>	
TOTAL COSTS FOR WASTEWATER SYSTEM	
2010	2009
\$627.63	\$426.60
<p>Efficiency Measure Total costs for collection, treatment, and disposal of wastewater per megalitre (Integrated system). A megalitre equals 1,000,000 litres or 1,000 cubic metres</p> <p>Objective Efficient wastewater system</p>	
WASTEWATER MAIN BACKUPS	
2010	2009
0.00	2.70
<p>Efficiency Measure Number of wastewater main backups per 100 kilometres of wastewater collected each year.</p> <p>Objective Prevention of human and environmental health hazards</p>	
WASTEWATER TREATMENT BYPASS	
2010	2009
0.00	0.00
<p>Efficiency Measure Percentage of Wastewater estimated to have by-passed treatment</p> <p>Objective Prevention of human and environmental health hazards</p>	

OPERATING COSTS FOR STORM WATER MANAGEMENT	
2010	2009
	1655.42
Efficiency Measure	
Operating Costs for urban storm water management per kilometre of drainage system	
Objective	
Effective storm water management	
TOTAL COSTS FOR STORM WATER MANAGEMENT	
2010	2009
2973.42	\$3,448.90
Efficiency Measure	
Total Costs for urban storm water management per kilometre of drainage system	
Objective	
Effective storm water management	

OPERATING COSTS FOR TREATMENT AND DISTRIBUTION OF DRINKING WATER	
2010	2009
\$764.82	\$793.40
<p>Efficiency Measure Operating costs for the treatment and distribution of drinking water per megalitre (Integrated system). A megalitre equals 1,000,000 litres or 1,000 cubic metres</p> <p>Objective Efficient treatment and distribution of water</p>	
TOTAL COSTS FOR TREATMENT AND DISTRIBUTION OF DRINKING WATER	
2010	2009
\$965.62	\$1,118.96
<p>Efficiency Measure Operating costs for the treatment and distribution of drinking water per megalitre (Integrated system). A megalitre equals 1,000,000 litres or 1,000 cubic metres</p> <p>Objective Efficient treatment and distribution of water</p>	
BOIL WATER ADVISORIES	
2010	2009
\$0.00	0
<p>Efficiency Measure Weighted number of days when a boil water advisory issued by the medical officer of health applicable to a municipal water supply</p> <p>Objective Efficient treatment and distribution of water</p>	
WATER BREAKS	
2010	2009
\$11.32	9.43
<p>Efficiency Measure Number of water main breaks per 100 kilometres of water distribution pipe in a year</p> <p>Objective Efficient treatment and distribution of water</p>	

Parks and Recreation	
OPERATING COSTS FOR PARKS, RECREATION	
2010	2009
\$86.67	\$77.50
Efficiency Measure Operating cost of parks, recreation programs and facilities per person	
Objective Efficient parks and recreation provision	
TOTAL COSTS FOR PARKS, RECREATION PROGRAMS	
2010	2009
\$103.29	\$91.38
Efficiency Measure Total cost of parks, recreation programs and facilities per person	
Objective Efficient parks and recreation provision	
TOTAL KILOMETRES OF TRAILS PER 1000 PERSONS	
2010	2009
1.268	1.268
Efficiency Measure Total kilometres of trails per 1,000 persons	
Objective Efficient parks and recreation provision	
PARTICIPANT HOURS FOR RECREATION PROGRAMS PER 1000 PERSONS	
2010	2009
6.535	7.315
Efficiency Measure Participant hours for Recreation Programs per 1,000 persons	
Objective Efficient parks and recreation provision	
SQUARE METRES OF INDOOR RECREATION FACILITIES PER 1000 PERSONS	
2010	2009
304.009	304.009
Efficiency Measure Square metres of Outdoor Recreation Facilities per 1,000 persons	
Objective Efficient parks and recreation provision	

Library	
OPERATING COSTS FOR LIBRARY SERVICES	
2010	2009
\$23.28	\$22.20
<p>Efficiency Measure Operating cost of library per person</p> <p>Objective Efficient provision of library services</p>	
TOTAL COSTS FOR LIBRARY SERVICES	
2010	2009
\$27.53	\$26.19
<p>Efficiency Measure Total cost of library per person</p> <p>Objective Efficient provision of library services</p>	
OPERATING COSTS FOR LIBRARY SERVICES PER USE	
2010	2009
\$1.75	\$1.70
<p>Efficiency Measure Operating cost of library per person</p> <p>Objective Efficient provision of library services</p>	
TOTAL COSTS FOR LIBRARY SERVICES PER USE	
2010	2009
\$2.07	\$2.01
<p>Efficiency Measure Total cost of library per person</p> <p>Objective Efficient provision of library services</p>	
LIBRARY USES PER PERSON	
2010	2009
13.271	13.054
<p>Efficiency Measure Library uses per person</p> <p>Objective Efficient provision of library services</p>	
ELECTRONIC LIBRARY USES	
2010	2009
2%	2%
<p>Efficiency Measure Electronic library uses as a percentage of total library uses</p> <p>Objective Efficient provision of library services</p>	

Land Use Planning	
GROWTH AND SETTLEMENT PATTERN	
2010	2009
80.00%	80.50%
<p>Efficiency Measure Percentage of new lots, blocks and/or units with final approval which are located within settlement areas</p> <p>Objective New lot creation is occurring in settlement areas</p>	
PRESERVATION OF AGRICULTURAL LAND IN REPORTING YEAR	
2010	2009
100.00%	100.00%
<p>Efficiency Measure Percentage of land designated for agricultural purposes which was not re-designated for other uses during the reporting year</p> <p>Objective Preserve agricultural land</p>	
PRESERVATION OF AGRICULTURAL LAND (RELATIVE TO 2000)	
2010	2009
100.00%	100.00%
<p>Efficiency Measure Percentage of land designated for agricultural purposes which was not re-designated for other uses relative to the base year of 2000</p> <p>Objective Preserve agricultural land</p>	
CHANGE IN HECTARES OF AGRICULTURAL LAND	
2010	2009
0.00	0.00
<p>Efficiency Measure Percentage of land designated for agricultural purposes which was not re-designated for other uses during the reporting year</p> <p>Objective Preserve agricultural land</p>	
CHANGE IN HECTARES OF AGRICULTURAL LAND (RELATIVE TO 2000)	
2010	2009
0.00	0.00
<p>Efficiency Measure Percentage of land designated for agricultural purposes which was not re-designated for other uses relative to the base year of 2000</p> <p>Objective Preserve agricultural land</p>	